

Computer Speech Recognition and Programming Consulting Services

Michael Moser Industry Background

Founded in 1985, Mr. Moser's company, EXAQ, Inc., has been specializing in speech recognition technology since 1992. Using a variety of speech recognition products, Mr. Moser has provided **effective**, *successful* **speech recognition solutions** for the business, legal, medical, and rehabilitation communities.

Mr. Moser has distinguished himself in the industry by developing sets of custom commands chosen as the organizational standard by the California Department of Justice, the California Department of Rehabilitation as well as a major national HMO. His command sets, tailored to the needs of each organization, provide higher productivity rates and lower training time requirements – substantially increasing user success rates and thereby **promoting a maximum return on the investment in technology and support**.

Mr. Moser has been an industry innovator in providing effective training and support services, making **EXAQ uniquely qualified to provide the highest level of support while minimizing costs**. Some of the unique support options developed by Mr. Moser include: training approaches based on current adult learning theories, private support web pages and hosting of virtual user's groups for enterprise clients, and pioneering remote desktop training.

Mr. Moser and his team have been responsible for **setup**, **configuration**, **and end user training for over 2,000 speech recognition systems** in the Sacramento Valley region and throughout California. Mr. Moser has been highly successful in combining in-depth knowledge of speech recognition technologies with an extensive back-ground in custom application programming and training to provide advanced productivity solutions for his clients working with standard and non-standard Windows applications as well as solutions for the Mac OS. Under Mr. Moser's direction, EXAQ's quality of service has earned it both the Gold NaturallySpeaking Partner and Premier Dragon Medical Partner status with the manufacturer, Nuance Communications and Healthcare solutions.

Due to his national reputation as a Speech Recognition resource Mr. Moser has been requested to provide Dragon rollout support extending to New York, Alaska, and Texas for clients such as the US Department of Justice, the Children's Hospital in Denver and both Columbia University and New York University Hospitals in New York.

The core of our **Mission Statement** is built right into EXAQ's name "*EXperience And Quality*". Using our experience and expertise we are dedicated to providing effective, quality services to our clients while **minimizing costs and maximizing the return on their investment**.

For more information, please contact:

EXAQ, Inc.

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